



wastereview

a regular update on waste issues and how they affect you from the UK's No.1 provider of waste management services to the printing industry a division of issue 17/2022

Certified responsibility



Maintaining Certification

Customers will need to re-apply for their annual Waste Disposal Compliance Certificate, to illustrate they are meeting the necessary standards for the disposal of waste responsibly.

The certificate is approved by the Environment Agency, and outlines how a company is managing its waste – from collection to treatment and disposal. The full process must be in accordance with the current UK legislation.

Clients are able to receive their latest certificate – which is valid for the next 12 months – by completing the form in the newsletter. The form needs to be filled in correctly and sent back to J&G, via fax or email, where it will be signed off.

J&G general manager John Haines said: "Print businesses will find this information particularly valuable if they are currently curating an environmental responsibility programme."

Also enclosed (where appropriate) are full details of the hazardous waste we have collected from you over the last quarter. These documents should be kept on file for a minimum of five years.

IMPORTANT INFORMATION

Building for the future

J&G Environmental has made a series of changes to its operations to make life even easier for its customers across the UK and improve its first-class service.

The past two years have been difficult for everyone, but with the industry now edging back to a more normal way of working, J&G has taken steps to help customers with this process, introducing a number of new, forward-thinking practices.

To reduce the workload of drivers and stop the excessive amount of paperwork, J&G has reviewed the necessity of each paper document and will be reducing the paperwork to a single consignment note for

hazardous waste and a transfer note to show details of all waste collected.

An invoice will be sent to customers by the finance team once the collection has been completed and paperwork has been received back at the office, replacing the existing self-billing invoice system at the time of collection.

J&G has also taken the decision to invest in greener transport, which will improve its own environmental credentials, as

well as those of customers.

A total of five new lorries will join the fleet, all of which will meet the Euro 6 standard and have the best possible diesel engine for these types of vehicles.

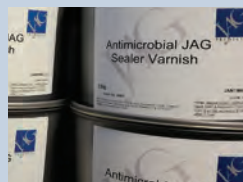
"We are committed to help our customers in any way we can and we believe these changes will make life much easier for both our own staff and those of our clients around the UK," J&G general manager John Haines said.

For full details of the changes at J&G, please see the attached document.

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The green ultimatum

Environmental pledges made by world leaders at the recent COP26 event in Glasgow are set to put even more pressure on business, both in the UK and around the world, to improve their green credentials.

Companies were already feeling the stress of the last two years and the impact Covid-19 has had on their operations, but the challenge of having to hit new and ambitious green targets will likely cause more headaches for business owners both in the UK and around the world.

For print businesses in the UK, J&G Environmental is here to help and advise on how they can achieve these green goals in an efficient and cost-effective manner.

J&G offers a wide range of recycling services, covering not only waste related to the print production process, but also other waste commonly produced by businesses in the print sector.

From cardboard, metals and polythene, to polypropylene, PET, and chemical and hazardous waste, J&G is well placed to help and advise businesses on how to ensure their waste is being recycled or disposed of responsibly.

"The environment has been a hugely important factor for print



business for some time now, but with COP26 bringing these issues to the forefront once again, it is now more important than ever for companies to explore how they can go greener," J&G general manager John Haines said.

"J&G is expertly positioned to help print and related businesses ensure they are reaching their green goals."

Building for a greener future

The Covid-19 pandemic continued to disrupt 2021 with the year beginning in a full lockdown for the UK.

J&G Environmental was able to still deliver key resources and waste management services, and has helped businesses to build back stronger over the last 12 months in a green way. This was demonstrated by the celebration of Global Recycling Day in March, where J&G reiterated its stance on protecting the environment following the crisis, and the long-term goal of helping print companies to offer more sustainable services.

This year's climate summit in Glasgow has shone a light on the dedication needed to tackle global warming collectively. J&G can help with print waste management, corporate clothing recycling, fluorescent lamp recycling and waste electrical and electronic equipment (WEEE) recycling and compliance.

J&G general manager John Haines said: "As we continue to navigate our way out of this pandemic, businesses will be looking into how they can drive forward and

this includes their environmental impact.

"It is clear that we all collectively need to do more to slow down the speed of global warming. Having the correct systems in place, including waste management, will enable print companies to do their bit for the environment.



"Customers will also increasingly look at their suppliers and their impact on the environment, so it is essential to have sustainability at the forefront of your business."

J&G will continue to work on its aim of working with the UK print industry as environmentally friendly as possible in 2022.

Follow us!

You can now follow us on Facebook, Twitter and YouTube.

Just click the links at the bottom of the www.jg-environmental.com homepage to read all the latest news and views from J&G Environmental.



Contact us

What do you think about our service?

Do you have any queries about your waste management?

We're always very keen to hear from you, so why not log on to our website www.jg-environmental.com where there's a customer comment section? You'll find it under 'Contact/Provide Feedback' so please feel free to contact us at any time.

J&G Environmental is not only here for clients' recycling needs, but to offer a complete service with a range of print consumables from JAG Products.

JAG is a separate division within Cleansing Services Group (CSG) that runs alongside J&G and allows the companies to run a complete service for the industry.

"The concept behind this is that JAG can supply the products that ultimately produce an element of waste that J&G can collect," said JAG's Brian Smith. "J&G and JAG can supply the press room and take care of all waste needs all in one phone call."

JAG ranges are regularly updated to make sure customers have all they need in one place. Smith added: "New products are always being introduced and formulated, the latest product is an anti-microbial duct sealer, which is the only certificated product on the market at this point in time.

"Currently available products in our portfolio is extensive – coatings,

J&G a one-stop shop for print service providers

sealers, inks, blanket converting, special ink mixing services, washes, specialised cleaners, founts, plates, personal protective equipment (PPE) and many more."

Smith says that print professionals can benefit from working with JAG and J&G as they can speak to representatives about their waste requirements while placing orders for products.

He concluded: "We pride ourselves in providing a service from a sale point through to the point of collection. Once again, no other company in the UK print industry has the full portfolio of products available alongside a waste management service.

"We will be able to look at selling into the export market, which is considerably larger than the UK market and presents us with a whole host of new opportunities."



Driving ahead

J&G Environmental has been working hard to address the HGV driver shortage crisis that has been affecting businesses across the UK.

Like many companies, J&G has seen a number of its drivers leave the business in recent months, but its remaining drivers have been working around the clock to ensure customers still receive a first-class service.

J&G general manager John Haines said the company plans to bring in new drivers in 2022 to help maintain this quality of service, while the addition of new lorries to the fleet will also be of great benefit to customers.

"The issue of a widespread shortage of HGV drivers has been well-documented over the recent weeks and months, but we want to assure our customers that we are working extremely hard to ensure this does not impact our service," Haines said.

"So far, we have only seen minimal disruption to our collection times and I want to take this opportunity to pay tribute to our remaining drivers and how hard they have worked to keep as normal a schedule as possible."

Long-term success

J&G Environmental this year celebrated a number of major anniversaries, with several key members of staff reaching significant milestones.

Heather Brewer, who works in the office at the J&G headquarters in Blandford Forum, was able to celebrate 20 years with the business, as did driver **Craig Williams** and warehouse manager **Paul Dunseith**.

Kelly Smith, who looks after northern sales and supports J&G's sister company JAG, will reach her 10-year anniversary with the company in 2022,

while warehouse operative **Jeff Bainbridge** will have been with the company for 20 years next year.

"I'm delighted so many of our staff remain with the business for such a long time," J&G general manager John Haines said. "This loyalty and commitment to the company is of real benefit to our customers, who get to deal with the same people for many years."

Customer satisfaction is always our priority

One of the longest-serving members of staff at J&G Environmental, accounts assistant Tanya Miles, looks back on her time at the company and picks out her personal highlights from almost 19 years with the business.

Can you tell us about your time with J&G Environmental?

I joined the company back in 2003 when I was just 19 years old; April 10th to be exact. I have always worked in the accounts department paying suppliers, chasing debts and sending out invoices to our fantastic customers all across the UK.

Working for J&G Environmental has been an incredible journey for me both professionally and personally as I was lucky enough to meet my husband, Andy, who is a driver for J&G, while we were doing a sponsored bike ride that was organised through work.

Fast-forward to the current day and we have been together for 15 years, married since 2012 and have wonderful children together, as well as an incredible step-son.

What are some of your fondest memories from your time with J&G Environmental?

Obviously meeting Andy has to be up there, but apart from that, I will always have great memories of winning the Queen's Award for Enterprise (Sustainable Development) in 2003. This was a huge accolade for the company as the award recognises businesses that have outstanding sustainable development practices that have helped to improve their commercial performance.



Other highlights for me include the CSG takeover in September of 2008, which helped set the company up for the successes it has experienced over the past 13 years or so.

Personally, I was delighted to take part in the annual Breast Cancer Pretty Muddy 5k run two years in a row, as well as the Bournemouth half marathon for Macmillan Cancer. I was really pleased that so many of our great customers came forward to sponsor me for these events and we were able to raise a substantial amount of money for both charities.

Then there's the fact I have made so many lifelong friends, whom I will always be extremely grateful for.

What are some of the biggest changes you have seen during your time with the business?

The CSG takeover really had a massive impact on the company and set the business up for significant growth and expansion, allowing us to offer an even better

service to our customers right across the UK.

In terms of office life, when we decided to overhaul our setup in 2019 by installing a brand-new computer and phone system, this had a major impact on the way we operate.

What would you say has been your biggest achievement at J&G?

Certainly, that would be meeting Andy, getting married and having our two children.

Finally, why should print companies continue to work with J&G in 2022 and beyond?

J&G always has customer satisfaction as a priority and we always try our very best to help customers as much as possible. Given the current situation and the experience of the past two years, we appreciate the support of all our customers. I think we offer a very good service and try to go above and beyond to satisfy.

J&G is a great company to work for and a lot of us have been here a very long time. It is a family-focused company where a lot of the staff are related, such as fathers and sons and daughters, brothers, and husbands and wives.

J&G are very supportive of family life, and I love working here.

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is published by J&G Environmental Ltd., J&G House, Holland Way, Blandford, Dorset DT11 7TA

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Researched and written by Squires Media

Designed by Silverstone Design

Printed by Henry Ling Limited using JAG Products

Printed on Revive 100% Re-cycled White Silk stock