



## New rules will impact packaging

J&G Environmental has issued a reminder to customers over new regulations for packaging producers.

An extension of the producer responsibility obligations regulations, the new rules apply to producers with a turnover of £1m and produce 25 tonnes of packaging per year. These previously only applied to companies with a turnover in excess of £2m and produced 50 tonnes of packaging each year.

Producers in the restated range must report the amount of packaging brought to market each year. Those under the old regulations will need to pay a levy to manage the cost of this from production to disposal.

These producers include brand owners where packaging is identified by the brand, service providers that hire out or lend reusable packaging, and distributors that manufacture or import empty packaging and sell in the UK online.

Early estimates show that the cost for producers is expected to be around £1.7bn in the first full year.

J&G Environmental is on hand to offer guidance to customers seeking clarification on the new rules and if the regulations apply to their business.



# PLAN AHEAD TO AVOID DELAYS

**J&G Environmental is encouraging customers to ensure their waste is properly labelled and fit for transport to help avoid delays in collection.**

Strict Environment Agency (EA) and Transport of Dangerous Goods (ADR) regulations mean companies must prepare waste in a certain way before it can be collected. Failure to do so could lead to delays in collection and disposal services.

With this in mind, J&G is issuing specialist guidance to customers to help them ensure their waste is readily prepared and packed for when J&G lorries and vans arrive on site.


### Provide clarity

"The waste industry is not alone in facing many challenges recently," J&G said. "We have a legal responsibility towards our drivers, regulations and our customers to make sure we follow these procedures in a compliant manner, which will

provide clarity and ultimately a safe working environment for everyone involved."

Steps customers can take include booking collection dates with J&G in good time to secure their required slot, ensuring waste is not mixed and that each container of waste is labelled with its content.

For more information on the waste collection rules, or to request labels, please give the team at J&G a call and we can advise further.



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## Don't forget: Customer certificates

J&G Environmental has issued a reminder to all customers that they must re-apply for their annual Waste Disposal Compliance Certificate.

Issued each year and approved by the Environment Agency, the certificate outlines how a company is managing its waste. Certificates cover the entire process – from collection to treatment and disposal – with companies having to show they are meeting the necessary standards for the disposal of waste responsibly, in line with current UK legislation.

To secure an up-to-date certificate for 2024, customers should complete the form included in this year's newsletter and return it to the J&G team via fax or email.

J&G has also encouraged customers to complete the enclosed customer satisfaction survey to put forward feedback and suggestions on J&G and what it can do to improve the range of services it offers.

"This allows us to see what customers think of J&G and how we can deliver an even better service to them over the coming year," J&G general manager John Haines said. "We look forward to hearing your views."

If you require any assistance with either of these forms, please get in touch.

Five new vehicles have been added in 2023



# DRIVING AHEAD WITH NEW TRUCKS

**J&G Environmental has invested in five new trucks and revamped a number of trailers to further improve its offering to customers around the UK.**

The first new truck was added to the fleet in early 2023, with the other new vehicles – four Mercedes trucks – following throughout the past year. These trucks are now being put to work in all areas of the UK, collecting waste from customers and bringing it back to J&G's specialist facilities for responsible disposal and recycling.

Supporting the new additions, J&G has carried out a series of revamps to trailers for these trucks. The new-look trailers have been fitted with all-new load restraining systems, which greatly enhance our ability to secure our loads and deliver a more efficient service.

## Significant commitment

In addition, J&G has recruited a number of new drivers to ensure the company is delivering the best service possible to customers.

"New drivers, revamped

trailers, along with new trucks, this equates to a professional look along with professional people, it's a huge and significant commitment from the company," J&G fleet compliance manager James Quick said.

"There is work going on in the background to make use of these tools efficiently and effectively. I am confident we have good foundations here for helping J&G grow into the future as a leading waste management company."



Three members of the J&G Environmental family will celebrate their 10-year anniversaries with the company during the next 12 months. Warehouse operative Jamie Bainbridge and accounts manager Lynn Stranger, both of whom work at the main J&G facility in Blandford Forum, will reach the milestone in 2024. Also hitting 10 years with the business is Brian Smith, manager of the JAG print consumables specialist operations that runs alongside J&G Environmental. J&G would like to take the opportunity to thank all three team members for 10 years of service. Here's to many more!



# BLACKMORE: 30 YEARS TOGETHER

Dorset-based printer Blackmore has opened up about its long-term relationship with J&G Environmental, revealing how this partnership has helped it become an environmentally friendly business.

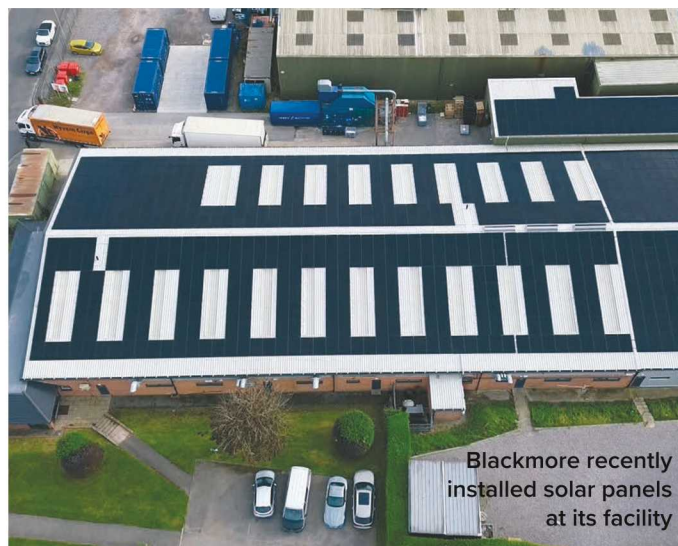
The two companies have been working together for over 30 years, with J&G providing a specialist responsible disposal and recycling service to support Blackmore's environmental goals.

Such has been the success of this partnership and ongoing development between the two parties that, for more than a decade, Blackmore has sent zero print-related waste to landfill. Production director Nigel Hunt said J&G has played a significant part in this.

## Correct channels

"We rely on J&G to ensure that all our print waste goes to the correct channels and is dealt with responsibly," Hunt said. "J&G is a specialist in this area and gives us full transparency of where the waste goes and how it is recycled."

"J&G ensures that all our waste is either recycled or reused, so that none of our



Blackmore recently installed solar panels at its facility

waste goes into landfill. Blackmore is proud to say, with J&G's help, we have sent zero print-related waste to landfill since 2012. This is all part of our overall ethos to limit any impact on the environment and to reach our goal of achieving net zero this decade."

Blackmore is constantly looking for ways to offer an even more environmentally friendly service. This includes working with J&G to see how the partnership can develop further.

"We see our relationship with J&G as a seamless partnership," Hunt said.

"We will continue to work with J&G to recycle or reuse our waste in the background, leaving us to concentrate on our core business: producing print that limits any impact on the environment."

"We would also like to mention our J&G Sales/Customer Care Representative Ian Paulley. He is always there to help and efficiently resolves any issues if we ever have any."

"It is a real benefit that J&G is based locally to us and that we have such a good working relationship together – long may it continue!"



## Shrink wrap waste disposal solution

J&G Environmental recently partnered with a baling company to offer a disposal solution for polythene shrink wrap waste.

The link-up allows J&G to supply compacting solutions in a range of shapes and sizes to meet the varied requirements of customers. This ranges from mini balers designed to be small yet powerful, up to a mill size baler that can easily handle large amounts of material.

This offering will allow companies to reduce disposal costs related to shrink wrap waste by the tonne, rather than paying per uplift or exchange.

## Planning for future growth with JAG

JAG, the print consumables specialist that operates alongside J&G, has set out a range of initiatives to better support customers.

Work is currently ongoing on a new website, while more investment is going into an ink mixing facility to cater for an increasing demand for services.

JAG's Brian Smith said these projects will strengthen JAG's offering. He added: "Logistically, JAG continues to supply across the UK on a next day service facilitating the needs of current and new customers when called upon."

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Customer care and sales rep Roly Williams has worked at J&G for years. Here, Roly takes a look back at his career so far...

Roly Williams at work and (right) showing off his haul after a day's fishing



# ALWAYS HAPPY TO HELP OUT

## Tell us about your role - what does it include?

In my present role at J&G, I am a customer care/sales representative, which I enjoy as I get to go out and meet customers old and new. I sort out quotes for new and existing customers on a daily basis, while also working on any issues that customers might have and making sure they are happy with the service they are getting. I also work on site to make waste fit for transport, so that it can be collected safely. Additionally, I take care of any site clearances that may need doing.

## What are some of your fondest memories with J&G?

There have been many memorable moments over the years at J&G, and these include a lot of good nights out and parties with work colleagues. The early days were good fun, as I worked in London a lot and met some great characters. One of the best memories I have is being awarded the Queen's

Award for Enterprise (now known as the King's Award for Enterprise) for sustainable development in 2003, which was a great achievement by everyone involved. We had a fantastic open day to celebrate with guests and customers.

## What are some of the biggest changes you have seen during your time with J&G?

Over the years, there have been many changes. The biggest change we faced as a team is when Steve and Julie sold J&G to CSG in 2008, but it was a great transition and has now worked well for many years. Unfortunately, the print trade is not what it used to be and we have had to say goodbye to many customers after shutting for numerous

reasons. The evolution of certain technology has had a somewhat adverse effect for many in the print industry, with products available online including brochures, books and newspapers. On a more positive note, regulations have changed within the waste industry, meaning waste has to be disposed of properly. Many products are now recyclable, and customers are also doing their bit to help the impact on the environment.

## What has been your biggest achievement at J&G?

I would say my biggest achievement would be still being here, as it has been a good job over the years. I have been given many great opportunities within

the business, and I hope to continue helping J&G to thrive.

## What do you like to do outside of work?

Outside of work, I like to go out and socialise. I enjoy watching football – I often head to Anfield to watch Liverpool. I am not just a football supporter, as I also enjoy watching motorsport – I have travelled to Le Mans and Silverstone a few times now. However, my biggest passion is fishing and I compete in fishing matches on a regular basis, rain or shine. I have also been known to get out on my mountain bike!

## Finally, why should businesses continue to work with J&G in 2022?

I believe businesses should carry on working with J&G Environment in the future as the team and company are evolving all the time. The business always aims to provide a great service and keep the customers happy. The J&G team are great at what they do and are always happy to help and advise.

## WASTEREVIEW

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