

Don't forget to reapply for your 2026 certificate

As another year draws to a close, J&G Environmental is issuing its annual reminder for all customers to reapply for their yearly Waste Disposal Compliance Certificate.

Fully approved and recognised by the Environment Agency, the certificate outlines how a company is managing its waste. The document covers the full waste management process – from collection to treatment and disposal.

The certificate provides proof that the company in question is meeting necessary standards for the disposal of waste responsibly, in line with current UK legislation, and that they are committed to environmentally friendly practices.

J&G Environmental customers can secure an up-to-date certificate for 2026 by completing the form included in this year's newsletter and returning it to the company via fax or email as soon as possible.

Along with this, J&G Environmental is urging customers to complete and return the enclosed satisfaction survey. This gives clients the opportunity to offer their feedback and suggestions on how J&G Environmental can improve in 2026 and beyond.

"We value this feedback as we are constantly on the look-out for ways we can improve our services," general manager John Haines said.



MAKE RECYCLING SIMPLER WITH US

With recycling still widely considered as challenging and confusing, J&G Environmental has set out how it can work closely with customers to deliver a tailored service that will help make the process much easier.

As a leading expert in print recycling and waste management, J&G is perfectly positioned to provide specialist services to ensure printers not only hit their own environmental goals, but also comply

with regulations set by the government.

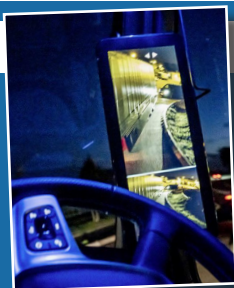
At the same time, J&G is also committed to tailoring its offering and supplying solutions that make life easier for customers and take the stress out of recycling. An example of this is how J&G supported long-term customer Xpress Labels when it elected to invest in its own baler machine in 2025.

J&G has several high-quality balers at its disposal to help bale together print waste ready

for recycling. However, Xpress Labels opted to take its own set-up to the next level by purchasing a baler, allowing it to bale its waste materials on-site, ready for collection by J&G.

"The main goal of the investment was to allow us to do more recycling and send less waste to landfill," said Richard Clark, operations manager at Xpress Labels. "As a direct result of the baler, we've reduced our waste and been able to profit from recycling."

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Check out our trucks' magic mirrors
P2

Meet CSG's new MD
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Aiden's driving forward – P4

INSIDE THIS ISSUE



Drivers thrive in new trucks with mirror tech

J&G Environmental was delighted to strengthen its vehicle fleet in 2025 with the addition of four new Mercedes trucks, each featuring innovative 'Mirror Cam' technology for improved health and safety.

Instead of using conventional mirrors, Mirror Cam allows drivers to view all areas around the vehicle, allowing drivers to see easier when making deliveries and collections during hours of darkness.

The latest 'Mirror Cam 2' technology, also now available to J&G Environmental, takes this a step further with tone mapping to improve colour and contrast and enhance night vision.

Mirror Cam 2 also features automatic trailer tracking, where the screen effectively swivels to show the rear of the trailer when an artic is turning, while visible sight lines on the screen provide further assistance to drivers, especially when reversing.

In addition, for further ease of use, mirror cams can be operated when drivers are resting in their bunk, giving them access to view both sides of the trailer.

"We are committed to new investment in our vehicle fleet to ensure we deliver the best possible service to customers," said fleet compliance manager James Quick.



Xpress Labels sought advice from J&G over its new baler machine

CONSTANT SUPPORT FOR J&G CLIENTS

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Clark was full of praise for the part J&G played in the purchase of the new baler machine. Xpress Labels consulted with J&G about the investment, taking expert advice from the team before pushing ahead with the purchase.

"J&G have been providing us with cardboard and plastic recycling for a number of years, and we were keen to up our own recycling game," Clark said. "Staff at J&G were really helpful in arranging everything and putting us in

contact with the right people. It's been a very successful venture, and we're delighted with how things are working out so far."

'Simpler Recycling' rules

J&G's work in this regard is part of the company's support of the government's 'Simpler Recycling' rules, which came into force in March 2025 to help make recycling easier, not only for businesses but also for people in their own homes.

The policy sets out a default requirement for most households and workplaces

of four containers. These comprise non-recyclable waste, food waste, paper and card, and other dry recyclable materials such as plastic, metal and glass.

"We support projects and policies that make recycling an easier process for our customers and indeed wider society," J&G general manager John Haines said. "Our work with Xpress Labels this year is testament to the additional support we can offer our partners to help them become a more sustainable business."

SATISFIED CUSTOMERS RENEW



This year, J&G Environmental was pleased to sign extended contracts with several customers around the UK. Among those to renew in 2025 was Walstead Group, one of the largest commercial printing businesses in Europe. Specialising in printing retail advertising flyers, magazines, catalogues and supplements, Walstead signed a new two-year deal with J&G.

Also extending its relationship with the company was Newsquest, a leading publisher of both regional and local newspapers. Newsquest has signed with J&G for an additional year.

Joining them in committing to J&G was Graphic Packaging, a leader in consumer packaging solutions such as folding cartons, cups and foodservice packaging, with a new two-year contract agreed.

MD JEN EXCITED BY NEW CSG ROLE

This year saw Jen Cartmell named the new managing director of waste management specialist and umbrella company for J&G Environmental, Cleansing Service Group (CSG).

Jen replaced the long-serving Neil Richards, who became the Group's new chairman over the summer.

Richards first started at CSG as operations manager at the company's flagship Cadishead base in 2002, after holding the role of operations manager at a major US chemical company.

Huge legacy

Over the next 23 years, Richards oversaw CSG's growth to become a £120m company, was appointed to the board in 2008, and named managing director in 2012.

"It's been both a privilege and a great adventure over the last 20 years being heavily involved in the growth of the business," he commented.

Cartmell has been with CSG for 19 years having started out as a senior chemist before moving up to site manager and now managing director.

"I never saw myself working in waste when I did my environmental chemistry

"I am excited to start this new chapter, both personally and for the business..."



CSG MD Jen Cartmell

degree – and I certainly didn't imagine myself as an MD," she said.

"But I quickly found I loved the industry. It's innovative, exciting and really fulfilling. I have learned a huge amount from Neil's tutoring and I am excited to start this new chapter, both personally and for the business.

"It's a huge legacy to take on but we're really ambitious to keep growing. I want CSG to be the best it can be and I'm excited to see the direction we can continue to go, building on a very strong foundation. Neil's ethos

has always been around developing people – and that won't change at all."

Cartmell added that her tenure as managing director will be focused on bringing in new systems and consistency across the whole business, ensuring each member of staff across all 30 bases hears the same message, while continuing with sustainable investment across the Group.

"There is plenty to think about, but we have responded to every challenge the industry has posed up to this point," said Cartmell.



Celebrating some special staff milestones

Several members of the J&G Environmental team will reach key milestones with the company in 2026, with no fewer than four staff celebrating 10 years at the business.

Accounts assistant Tina Bugg will hit the 10-year mark in late November, while just ahead of her is Thomas Bainbridge, a warehouse operative, who will mark 10 years at J&G in the middle of September.

Also celebrating a decade this coming year is Aiden Jacobsen, one of our expert drivers, who will hit the milestone during July.

In addition, Vicki Naisbett, business development administrator within the JAG part of the business, will reach 10 years in May.

"We're delighted to be celebrating more staff anniversaries in 2025 and look forward to having them as part of the team for many years to come," general manager John Haines said.

Expanded fleet delivers results

The JAG printing products arm of J&G Environmental expanded its vehicle fleet in 2025 with the addition of three new vans. This has allowed JAG to speed up the delivery of solutions to customers in regions around the UK.

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Driver Aiden Jacobsen has been with J&G for almost 10 years. Here he opens up about his decade behind the wheel...

Aiden Jacobsen is a keen traveller

DRIVING FORWARD WITH J&G



J&G Environmental is delighted to be able to share in the successes of its staff, supporting them with progression not only in their professional careers but also in their personal lives.

Aiden Jacobsen, one of our expert drivers, has been with the company for almost 10 years, travelling thousands of miles up and down the UK serving customers...

Can you tell us about your time working with J&G Environmental?

By the time this piece goes to print, I will have been with J&G Environmental for going on 10 years. I can't believe it has been that long already. It's a great place to work, we've got some great people here, and I very much hope to be part of the team in some capacity for many years to come.

Where do you see yourself in 10 years' time?

I'd really like to still be part of the team here at J&G. Having been driving for the company

for the best part of a decade, I quite like the idea of working with the team at HQ down in Blandford Forum. We'll see how things pan out – but watch this space for further updates!

What would you say has been your funniest moment in your time working at J&G?

This one is an easy answer! One Friday afternoon, I was getting ready to finish work for the weekend and climbed out of the lorry to clock off. However, as I did, I missed the step, fell and landed flat on my back – all in front of Rich Sandell, another driver, who found the whole thing hilarious. Luckily I came away pretty much unscathed, barring a rather red face!

Winding the clock back, what job did you want to do when

you were growing up?

I actually grew up on a farm, so naturally I thought that I would go into farming. However, as my interests changed along the way, so did my career path, and I'm really happy with how things have worked out at J&G.

Away from work, can you tell us a bit about your home life?

I'm very lucky to have been with my wonderful girlfriend Emily for three years, and she is really supportive of me. It's just the two of us at the moment as we don't have any children... yet.

As for hobbies, I would say the thing I like to do most outside of work is go and watch Arsenal whenever I can. I try to go to as many games as possible. Aside from that, I

do very much enjoy travelling and visiting lots of different places.

What is your favourite film and why?

Another easy one: my favourite film by some distance is 'The Blind Side'. I like it because it is a feel-good film and, as it is based on a true story, it goes a bit further than being just a sports film. I really recommend giving it a watch if you haven't already.

What is your main ambition in life, and do you have a favourite quote or saying that you live by?

I would say that all I want from life is to remain happy and just enjoy myself. I'd also really like to travel and see as much of the world as I possibly can.

As for a quote, I've always liked what Mae West said: "You only live once, but if you do it right, once is enough".

Is there anything else you would like to add?

Just that I've thoroughly enjoyed my years at J&G!

WASTEREVIEW

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